



JBFC

Sapne Aapke, Saath Hamara
Financing Emerging India

Refund Policy

1. At the time of online transaction Contypark Finance Corporation Limited may receive excess money due to multiple debits to user Card / Bank Account as part of technical error OR user's account being debited with excess amount in a single transaction due to technical error. For any payment refund related queries/requests/concerns customer can contact us through any of the following channels

Call on our number +91 8586059049

Email us at: wecare@jbfc.in

Write a request letter and send it to our below mentioned corporate office address:

Contypark Finance Corporation Limited
D-4, Westend Marg,
Saidulajab Extn,
Near Garden of Five Senses,
Saket, New Delhi-110068

2. Customer has to provide us following details so that his/her request can be processed at the earliest:

Contypark Finance Corporation Limited Account Details

Loan Account number:

Transaction Reference number of the excess amount paid:

REFUND RELATED DETAILS

Beneficiary Name in bank account (Saving/Current Account) Beneficiary Account Number

IFSC Code

Registered Mobile Number

Reason for making excess payment

3. Refund request will be processed only if
 - • Customer has made the excess payment to his/her loan account and
 - • Currently there is no outstanding in his/her loan account and the account showing credit balance
4. Refund will be done through NEFT/RTGS/IMPS only within 7 working days.
5. Customer need to claim the refund amount within 15 days from the date of payment made.